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## LAW GROUP PLLC

## **CLIENT SURVEY**

We appreciate the opportunity to serve your legal needs. Please help us improve the quality of our service by completing this survey and returning it to our firm. Your responses will be kept confidential. If we can assist you in the future we hope that you will call us.

(Please check one:)	Excellent	Good	Fair	Poor	No Opinion
Family Law Expertise	V				
Comments: KNOWLEGEABLE , THO	LOUGH.	BASED	CASE	E ON P	RECEDENT
Efficiency handling your case	V				
Comments: ALWAYS AVAILABLE	, RESPON:	SIVE			
Proficiency working with opposing counsel/party	~				
Comments: WORKED DILIGEN-	TLY TO R	ESOLVE	ISSUE	S BUT M	ETW/STON
Answering your questions	~				
Comments: MADE IT EASY	TO UND	ERST A	ND, C	OMPREHI	ENA
Quality of Legal Advice	V				
Comments: MADE SURE WE	UNDERS	TOOD P1	205/ci	ONS, THE	ESYSTEM, O
Promptness of Service	~				
Comments:					
Friendliness of Staff	1				
Comments:					
Time Devoted to Your Case	L				
Comments: MADE SURE V	JE WER	E SAT	TISFI	ED. Q	VESTIONS A
Handling Calls	1				
Comments:					
Office Location	1				
Comments: CONVENIEN	IT INT	THE IN	00 DL	ANDS	
Office Furnishings	/				
	4				
Comments: PROFESSIONA	AL				

Comments: COULD NOT MAVE ASKED FOR A MORE PROFESSIONAL

EXPERIENCE

Promptness for Meetings						
Comments:						- Name
Promptness of Returning Calls	V					
Comments:						
Keeping you informed	~					
Comments: VERY RE	SPOAL	5/1/5				
3. Billing Questions:	510,0					
5. Dining Questions.		Yes	No	No	Opinion (	
Were your billing statements clear?		1				
Comments: VERY DETAI	1250					
Did you understand the fee arranger the beginning of the engagement?	ment at	~				
Comments:					The state of the s	
Were you charged fairly for the serv provided?	ices we	V				
Comments: NEVER ONC	E QUE	ESTIONE	ED ANY	CHAN	GES	
Did we sufficiently address an concerns you raised during representation?	g your	V				1
Comments: BILLING WALLY Would you choose our firm again Definitely Probably	PRES n to repre	esent you i	n other ma	2A, Matters? (	Circle one)	IR É
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